



NATIONAL EMERGENCY
NUMBER ASSOCIATION



**NENA Ontario Chapter General Membership Meeting
Hilton Suites Conference Centre, Markham, Ontario
September 28, 2010**

1. **CALL TO ORDER** - President Breen called the meeting to order a 0845
2. **ROLL CALL** – Attendance list attached
3. **MINUTES OF MAY 18, 2010** – Moved by Carol Frank, second by Holly Barkwell-Holland *that the minutes of the NENA Ontario Annual General Meeting May 18, 2010 be approved.* Carried.
4. **OPEN ISSUES** –

ENP Process –Moved by Rob Thomas and second by Sandy Ott that the ENP policy as circulated in the agenda be accepted by the NENA Ontario Chapter Membership. Carried.

Fadi Dabliz provided an update on the ENP. Currently there are 950 ENP's worldwide, 20 Canada and four wrote the exam on Sunday at the conference. Information was provided on getting started to sit the ENP exam. The NENA website provides the criteria for the ENP and there is a video of the ENP program on YouTube.

A question was raised that once certified can you still purchase the manual to stay current. It can be purchased on line.

ENPs must re-certify by re-writing the exam or obtain enough points to re-certify. Points are awarded for giving presentations/attendance at related conference, seminars, etc.

NENA website contains a glossary of terms which can be downloaded and is useful for the exam but also as a resource for meetings, studies, etc

Nancy Banks noted that NENA standards are a performance benchmark that we can strive to achieve but stressed that these standards are not legislated in Canada. There are many committee volunteer opportunities with NENA. Any issues that you would like to forward to the National level – let Nancy know. Here role is to represent our concerns, questions, etc at the National Level.



Nancy is a member of the Training Education Advisory Board. Information on existing and new courses is available on the website.

NENA National President Steve O’Conor – The NENA magazine – NENA National will be re-issued soon. There are a number of Committees currently working on the implementation of Next-Generation 9-1-1. There is a new committee working on CISM in the Comm. Centre. If you are interested in joining these or any other Committee’s contact Steve O’Conor. Steve also advised the membership that a new members section is being developed for the NENA national website. Look for it in the near future.

Holly Barkwell Holland encouraged the membership to become more involved. Opportunities for involvement were discussed. The NENA Ontario Executive is considering the addition of another position to the executive that will act as a liaison with the membership to help members become more involved.

Authority for the establishment of this position is under the responsibilities of the President under the Chapter constitution and by-laws. The Executive would like to find opportunities for establishing a public education site on the website directed at children as the target group for now.

President Breen stated that the focus of the executive tends to be the conference and to provide good educational and networking opportunities for members. Additional membership support would allow the executive to further other NENA Ontario directives. The 2011 conference will be held in Guelph. NENA Ontario is considering joint conferences with APCO in the future. APCO will be in Ottawa in 2011 and in 2012. The executive strongly believes that moving the conference around Ontario provides opportunities for local member involvement in the conference each year.

ADJOURNMENT - Moved by Sandy Ott, second by Holly Barkwell – Holland that we adjourn.